GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA

UNSTARRED QUESTION NO:1435
ANSWERED ON:24.07.2002
OUTSTANDING DUES OF MTNL
AKHILESH SINGH

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) the dues of the MTNL outstanding against the subscribers in Delhi as on date and the category of defaulters; and

(b) the action being contemplated by the Government to recover dues?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRIMATI S MAHAJAN)

(a) A total amount of Rs. 516.04 crore was outstanding as on 31.3.2002 on the basis of telephone bills issued to subscribers till 31.12.2001. The details are in Annexure.

(b) Following actions are taken to recover the outstanding dues from the defaulting subscribers:

(i) Defaulting subscribers are reminded over telephone to pay the dues, if any other number of subscriber is working.

(ii) Notices are issued to such subscribers through registered post to clear their dues.

(iii) Telephone Revenue Inspectors are deputed to contact the defaulters to clear their dues.

(iv) Action to disconnect, if any other telephone is working for the defaulter, is also taken to press for the recovery of the dues.

(v) Assistance of Police and Revenue authorities is also taken in this regard.

(vi) In MTNL, Delhi, a full-fledged Outstanding Pursuit Cell (OPC) is functioning at H.Q. under the charge of a DGM Task Force units have also been constituted at area level for pursuing recovery of dues.

(vii) In case above efforts fail to yield any fruitful results, recovery suits are filed in the court of law wherever possible.

ANNEXURE

Outstanding dues of MTNL, Delhi as on 31.3.2002 in respect of Billing upto 31.12.2001.

Sl. No.	Category of Subscribers	No. of cases	Amount O/s (in thousand)
1.	State Government	7661	10994
2.	Central Government	70300	112827
3.	Defence Ministry	11603	30147

4. Embassies	23249	59523
5. Statutory	18853	21337
6. Private Parties	4695214	4925636
Total	4826880	5160464